

TOOL CABINET SHIPPING INSTRUCTIONS

FREE SHIPPING

We ship tool cabinets for free to 48 states within the USA, excluding Alaska and Hawaii where we charge a flat \$275 shipping fee. We also ship tool cabinets to Canada for a flat \$275 fee. In all cases, shipping includes a liftgate delivery service.

Allow between 2 and 6 days for delivery of your tool cabinet after you place an order on Tekton.com. Expedited and overnight shipping options are not available for orders including a tool cabinet.

DELIVERY APPOINTMENT REQUIRED

Our freight carrier will call you to set up a delivery appointment 24 hours before they intend to deliver your tool cabinet. They will call the number that you provide with your shipping address during checkout.

INSPECTION **IMPORTANT!**

PLEASE NOTE: you have 24 hours from the time of delivery to submit any damage claims to Tekton. After 24 hours, we will not accept damage claims for tool cabinets.

When your tool cabinet arrives, check the exterior packaging for any signs of damage. Most of the time the shipments arrive in excellent condition, in which case we recommend that you sign for the delivery.

If you suspect that your tool cabinet was damaged during shipment, take the following steps:

1. Sign for the tool cabinet, but clearly mark on the delivery receipt "INSPECTING FOR DAMAGE."
Or, if it's obvious that the tool cabinet has been severely damaged, then refuse the shipment.
2. **Before opening the exterior packaging**, take clear pictures of the areas where it appears to be damaged.
3. Proceed with opening the packaging. Check to see if the tool cabinet itself has any damage. If it does, take clear photos of the damaged areas.
4. Submit both the photos of the damaged packaging and the damaged tool cabinet to us at [tekton.com/order-help](https://www.tekton.com/order-help).
If your tool cabinet is damaged, please keep all of the packaging that it came in until we can review your case. We may need it in order to place a shipping claim for you.

TEKTON[®]